

#011 HOW DO I MANAGE THE RELATIONSHIP WITH MY LOGISTICS PROVIDER?

E-commerce

Logistics

Forecast

The current crisis is widely but unevenly disrupting the supply chain.

FOR COMPANIES THAT HAVE COME TO A COMPLETE STANDSTILL: PREPARING FOR RECOVERY

Some areas are almost at a standstill. In these cases, there is no more flow. Problems will «appear» when the crisis is over.

It may already be useful to :

- › Check your stock levels available from your service providers
- › Check the availability of materials and/or products from your suppliers
- › Inquire about possible undelivered customer orders, blocked, and/or in transit with a carrier or back to your logistician.



The aim is to try to draw up an inventory of the situation so that decisions can be taken now to adapt to the recovery.

One way not to forget cases is to break down all the stages of an order from supplier sourcing to delivery to the end customer.

FOR ACTIVE COMPANIES: ASK YOUR LOGISTICIAN ABOUT THE IMPACT OF CORONAVIRUS

If your business is still running, it is important to make sure that your logistician is actually working :

- › Receiving processing capacity
- › Capacity in preparation and shipping.

Within its perimeter, there are probably staff issues. It therefore adjusts your «customer promise» and this temporary reality and see if there is a need to adapt your supplies and give it visibility on flows.





Augustin Gueldry

Fondateur de Colicoach, Cabinet conseil Supply Chain Digital - E-commerce - Innovation - Logistique urbaine

Colicoach

10 ans de conseil Stratégie & Opérations pour adapter la Supply à la mutation des pratiques de consommation B2B & B2C.
20 ans Opérationnel et Management Chargeurs & Prestataires.

| About ASLOG

ASLOG brings together more than 400 companies from all sectors, with 2,000 professionals working together to promote and build tomorrow's Supply Chain. ASLOG is a neutral and independent association that addresses Supply Chain issues.

As early as 1972, visionary men sensed that this function would be decisive for all companies. For almost fifty years, professionals in the sector have made ASLOG the reference partner.

ASLOG is the privileged interlocutor of institutions and public authorities on all questions relating to the sector.

| #supplychain4good

The **#SupplyChain4Good** community was created at the initiative of Michelin and ASLOG, as part of the Movin'On ecosystem, in favor of a more sustainable mobility of goods.

#SupplyChain4Good's ambition is to federate the actors who work for Supply Chains that are simultaneously good for the planet, the people and the business performance. The members of this community are «shippers» (industrial and commercial companies), «operators» (transporters, logisticians, shipping companies, ports...), «support functions» (academics, consultants, information systems, regulators, NGOs...).

They cover all economic sectors and all regions of the world. Their work takes place throughout the year and culminates in the annual Movin'On Summit, the world summit on sustainable mobility.