

#039 HOW DO I DELIVER TO A RECIPIENT WITHOUT HUMAN CONTACT?

Prestataires

RH

Digital

Coronavirus requires drivers to be out of close contact with their destination customers.

Thus, some carriers, whose B2C activity has been maintained at around 30 to 40% of order volumes, have developed a new sanitary means of delivery, which is that of “doorstep” delivery.



This means removing any contact when the package is handed over and also removing the signature on the delivery receipt.

To do this, the recipient receives a text message with a secret code that he must give to the delivery driver. If the given code is correct, the delivery driver leaves the parcel on the doorstep of the recipient customer.

If the latter has a claim to make, he has until noon the following day to make a claim with his principal or the carrier.

This contactless delivery is a new experience that may continue after confinement!



Yvan Keller

DSI/CDO chez bp2r - Directeur Pôle Solutions

| About ASLOG

ASLOG brings together more than 400 companies from all sectors, with 2,000 professionals working together to promote and build tomorrow's Supply Chain. ASLOG is a neutral and independent association that addresses Supply Chain issues.

As early as 1972, visionary men sensed that this function would be decisive for all companies. For almost fifty years, professionals in the sector have made ASLOG the reference partner.

ASLOG is the privileged interlocutor of institutions and public authorities on all questions relating to the sector.

| #supplychain4good

The **#SupplyChain4Good** community was created at the initiative of Michelin and ASLOG, as part of the Movin'On ecosystem, in favor of a more sustainable mobility of goods.

#SupplyChain4Good's ambition is to federate the actors who work for Supply Chains that are simultaneously good for the planet, the people and the business performance. The members of this community are «shippers» (industrial and commercial companies), «operators» (transporters, logisticians, shipping companies, ports...), «support functions» (academics, consultants, information systems, regulators, NGOs...).

They cover all economic sectors and all regions of the world. Their work takes place throughout the year and culminates in the annual Movin'On Summit, the world summit on sustainable mobility.