

#094 WHAT ARE THE FIRST LESSONS YOU ARE LEARNING FROM THIS HEALTH CRISIS?



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As soon as containment came into effect, we had to shut down some of our activities, while others were experiencing a very significant increase in demand, the likes of which had never been seen before. We took immediate steps to focus on the most critical products. It is thanks to the men and women in the supply chain that continuity of operations was possible. Their involvement, expertise and mastery of the tools made it possible to deal with daily crisis meetings and the rapid appropriation of remote working tools.

We also learned how to better extract and filter the data we had. We built dashboards in a hurry, which will continue to be useful to us. This is the second major lesson of this crisis. Reliable data on our flows and inventories, reported in near real time, was the key to managing in this uncertain environment.

The third lesson concerns communication between all the links in the supply chain: production, transport operations, trade, logistics bases and our customer's sales outlets. The first weeks of containment brought their daily share of complex problems that had never been seen before. The only way to find the right solutions was to be transparent, to admit mistakes and difficulties, to ask for help, to support each other. This crisis has highlighted our weaknesses (access to data on the entire flow in particular, lack

of integration between our different systems) but also our strengths (the high level of competence of our teams, our ability to work together and implement new solutions, strong relationships with our transport service providers, our own capacities allowing a certain amount of redundancy, valuable in times of crisis). ”

| About ASLOG

ASLOG brings together more than 400 companies from all sectors, with 2,000 professionals working together to promote and build tomorrow's Supply Chain. ASLOG is a neutral and independent association that addresses Supply Chain issues.

As early as 1972, visionary men sensed that this function would be decisive for all companies. For almost fifty years, professionals in the sector have made ASLOG the reference partner.

ASLOG is the privileged interlocutor of institutions and public authorities on all questions relating to the sector.

| #supplychain4good

The **#SupplyChain4Good** community was created at the initiative of Michelin and ASLOG, as part of the Movin'On ecosystem, in favor of a more sustainable mobility of goods.

#SupplyChain4Good's ambition is to federate the actors who work for Supply Chains that are simultaneously good for the planet, the people and the business performance. The members of this community are «shippers» (industrial and commercial companies), «operators» (transporters, logisticians, shipping companies, ports...), «support functions» (academics, consultants, information systems, regulators, NGOs...).

They cover all economic sectors and all regions of the world. Their work takes place throughout the year and culminates in the annual Movin'On Summit, the world summit on sustainable mobility.