

#096 WHAT ARE THE FIRST LESSONS YOU ARE LEARNING FROM THIS HEALTH CRISIS?



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This period propelled the Supply Chain to the forefront of the media scene. This was also the case within Comex. It has definitely earned its stripes as a key function of the company.

Supply chains were put to the test during this health crisis. To meet the challenge, the men and women in logistics and transport had to be counted on. This episode has brought to light these people who, on a daily basis, enable the country to function. In spite of the tension linked to the health context, they were present and gave their best. Delivery men, order pickers, forklift drivers, quay agents... cannot telework. We needed them in the field. That's the second lesson I learned from the covid-19 crisis. It was essential to take all measures to protect our employees, even if it meant temporarily lowering our quality of service.

The third lesson is our ability to adapt. We surprised ourselves. And that's a great surprise. Our teams moved mountains that still seemed immovable on March 14. They did a decathlon every day for 4 weeks to absorb 100 to 200% increase in online orders, all to be delivered to your home, while usually 50% are picked up in store. We therefore had to quadruple our overnight home deliveries even though some of our regular carriers were reducing their capacity.

This frenetic pace cannot be sustained over a long period of time without adapting our tools. We must therefore accelerate the digitalisation of our supply chain. This will help our teams to become more agile to face the uncertain times ahead. ”

| About ASLOG

ASLOG brings together more than 400 companies from all sectors, with 2,000 professionals working together to promote and build tomorrow's Supply Chain. ASLOG is a neutral and independent association that addresses Supply Chain issues.

As early as 1972, visionary men sensed that this function would be decisive for all companies. For almost fifty years, professionals in the sector have made ASLOG the reference partner.

ASLOG is the privileged interlocutor of institutions and public authorities on all questions relating to the sector.

| #supplychain4good

The **#SupplyChain4Good** community was created at the initiative of Michelin and ASLOG, as part of the Movin'On ecosystem, in favor of a more sustainable mobility of goods.

#SupplyChain4Good's ambition is to federate the actors who work for Supply Chains that are simultaneously good for the planet, the people and the business performance. The members of this community are «shippers» (industrial and commercial companies), «operators» (transporters, logisticians, shipping companies, ports...), «support functions» (academics, consultants, information systems, regulators, NGOs...).

They cover all economic sectors and all regions of the world. Their work takes place throughout the year and culminates in the annual Movin'On Summit, the world summit on sustainable mobility.