

# #098 WHAT ARE THE FIRST LESSONS YOU ARE LEARNING FROM THIS HEALTH CRISIS?



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It is important to point out that the Rhenus Group is a family business with a solid financial base, whose development is based on the long term, which is an asset in a context of crisis such as that of covid-19.

From the start of the health crisis in Asia, then in Europe, we implemented all measures with the primary aim of protecting our employees and supporting our customers.

We have had to constantly adapt to the changing situation: some of our sites have seen a sharp decline in activity, while other logistics centres have seen strong growth in activity, particularly warehouses specialising in healthcare or e-commerce.

One of the benefits of this crisis is that we have been able to prove our ability to find quick solutions by strengthening collaboration with our customers. From the outset, daily reviews have made it possible to find the right trade-offs in order to meet demand in often deteriorated operational conditions.

This period was rich in innovation and experimentation. Several initiatives have enabled us to optimise and modify our processes in real time in order to respect the barrier gestures while preserving our employees' working conditions as much as possible. The strong variation in volumes has also enabled us to highlight repetitive tasks with little

automation and low added value for our employees: we are going to accentuate our innovations in order to optimise these points and gain in agility.

Finally, we realized that some of our customers were waiting for tools and know-how to better exploit their data. We believe that this is a major project for us to develop. We will thus be able to increase our ability to help our customers make the right decisions, especially in an uncertain health and economic climate. ”

## | About ASLOG

**ASLOG brings together more than 400 companies from all sectors**, with 2,000 professionals working together to promote and build tomorrow's Supply Chain. ASLOG is a neutral and independent association that addresses Supply Chain issues.

**As early as 1972, visionary men sensed that this function would be decisive for all companies.** For almost fifty years, professionals in the sector have made ASLOG the reference partner.

ASLOG is the privileged interlocutor of institutions and public authorities on all questions relating to the sector.

## | #supplychain4good

The **#SupplyChain4Good** community was created at the initiative of Michelin and ASLOG, as part of the Movin'On ecosystem, in favor of a more sustainable mobility of goods.

**#SupplyChain4Good's** ambition is to federate the actors who work for Supply Chains that are simultaneously good for the planet, the people and the business performance. The members of this community are «shippers» (industrial and commercial companies), «operators» (transporters, logisticians, shipping companies, ports...), «support functions» (academics, consultants, information systems, regulators, NGOs...).

They cover all economic sectors and all regions of the world. Their work takes place throughout the year and culminates in the annual Movin'On Summit, the world summit on sustainable mobility.